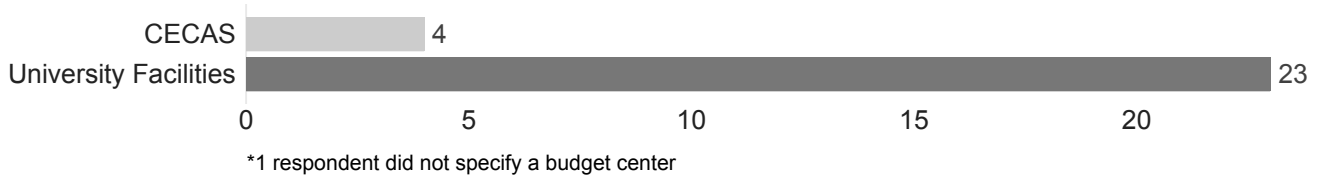


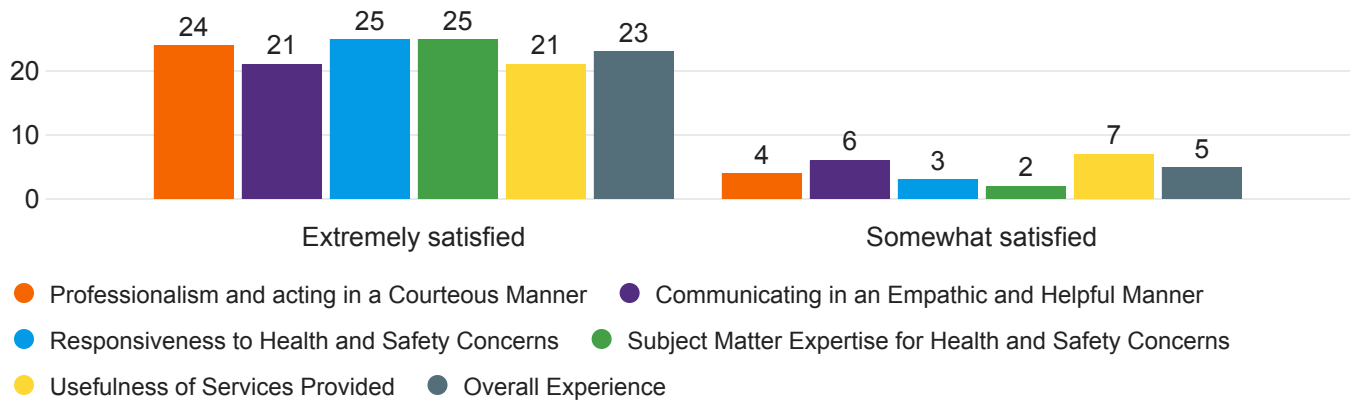
# OES Client Satisfaction Survey Responses - May 2024

## 29% Response Rate

28 Responses

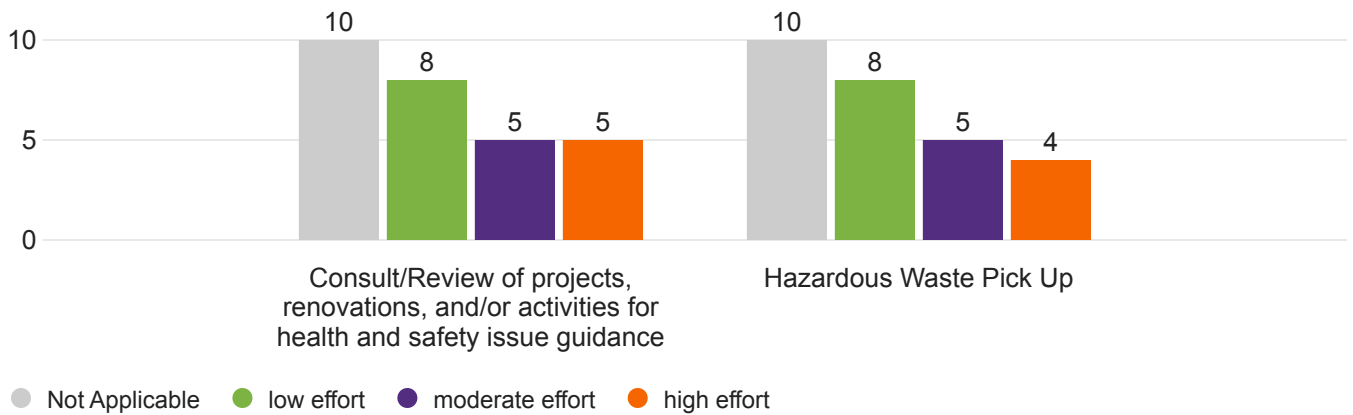


Satisfaction: Please rate your satisfaction over the last 12 months with the following aspects of the services provided by OES.



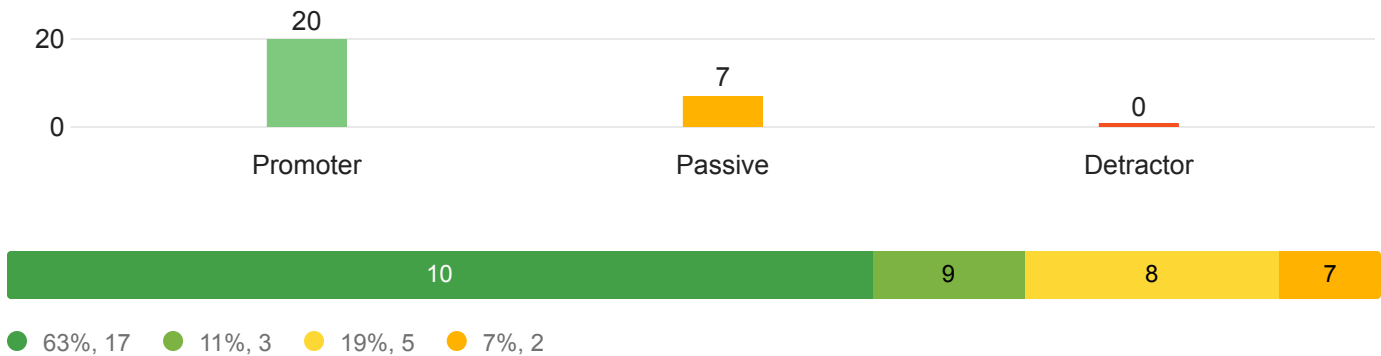
Field	Extremely satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Extremely dissatisfied
Professionalism and acting in a Courteous Manner	24	4	0	0	0
Communicating in an Empathic and Helpful Manner	21	6	0	0	0
Responsiveness to Health and Safety Concerns	25	3	0	0	0
Subject Matter Expertise for Health and Safety Concerns	25	2	0	0	0
Usefulness of Services Provided	21	7	0	0	0
Overall Experience	23	5	0	0	0

Please rate the level of effort required on your part to utilize OES service



Net Promoter Score: Based on your experiences over the last 12 months, how likely are you to recommend OES services to other colleagues? Scale of 10-0.

27 Responses



Please rate your level of agreement with the following statements.

